

To: Rosie on the House
From: Mr. And Mrs. Alfred [REDACTED]

Rosie:

We have listened to your program for a number of years – not every single Saturday, but often enough to garner some good information. We have used the following companies over the last few years. Each outfit has been satisfactory in all respects.

Thermal Advantage: they did all the slump block walls all around the house including our garage. When we remodeled recently (enclosing a large back porch), they did the insulating on the inside of the block before the sheet rock was put in. The main thing we have noticed is the reduction of outside noise. Sometimes it is so quiet it is almost creepy!

Durafoam: This company renewed the foam roof over the above-mentioned porch and even sprayed over the big ducts coming out of a 2-ton air conditioning unit.

Knight Air Conditioning: Mr. Knight (Chuck) was very helpful about the additional cooling and heating needed for the enclosed porch. The new room is 11 x 50 so he recommended the small additional unit. Then in May we decided to put in a new roof mounted a/c-heat pump unit (5-ton for the main part of the house) and a new roof. Knight and Lyons Roofing co-ordinated the process of taking out the old split system air-handler from the attic and putting on the new roof and then installing the new 5-ton unit. The air handler from the old system had to be taken out through a hole in the roof. The Knight crew also took out the handler from a still older system, took down all the old piping and hauled off all the resulting pieces of equipment. One of the crew even did a small, but necessary repair on our evap. cooling system.

Lyons Roofing: They did tear off in one day. Next day the crew worked over time on a VERY windy day to finish the roofing so that Knight could install the new equipment on the next day. Between the two companies, the whole process took 4 ½ days. One of the roofers, as they were cleaning up, even wished Mrs. Dittert "Happy Mother's Day". Talk about a finishing touch!!

Thank you so much for your good recommendations.

Sincerely, [REDACTED]
[REDACTED]
[REDACTED] AZ [REDACTED]