

## Julia Drake

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I wanted to take a moment to thank you for your outstanding service. It is rare to find a company that truly lives their motto and has such dedication to customer service. Your technicians are knowledgeable, courteous and conscientious to a fault.

In looking for installation of a new system a year ago, I had no idea on who to contact or how to begin. I made the lucky guess to go to Rosie on the House and then once again, luckily chose to contact Knight Air Conditioning. Chuck Knight gave me a quote and a feeling of confidence. It was the best choice I could have made. The expectation in the modern world is to have a product installed and that is the last you see of the company. What a difference with Knight Air. They respond to any concerns immediately and stand by their workmanship. As I said above, every person who I have contact with from this firm left a positive confident impression.

I gladly recommend your company to any who have air conditioning needs. Also, I thank you for providing a great customer experience.

Many thanks,

Oscar