

I used the list to get the provider name. Called and scheduled appointment for the next week (when I could be home). I received a reminder call the evening before the scheduled work. Craftsman arrived at the appointed time, surveyed the project, gave me a written estimate with a cap, did the work as soon as I approved and signed the estimate, completed the project in a timely manner, and had me inspect the work. He accepted payment once I signed off on the work. They agreed to come back if the job was not done to my satisfaction.

Betty